THE EXECUTIVE

5 APRIL 2006

REPORT OF THE CORPORATE DIRECTOR OF RESOURCES

IMPLEMENTING E-GOVERNMENT STATEMENT (6)	FOR DECISION

Summary

The report explains the Council's e-Government Programme and the expected position at March 2006 in meeting e-government targets set out by the Office of the Deputy Prime Minister (ODPM) in July 2004 as 'Priority Outcomes'.

The report follows on from the IEG5 report approved by the Executive in December 2005.

Wards Affected: All

Implications

Financial:
The £350,000 from IEG3 has been allocated in 2004/5 to fund some of the priority outcomes with further funding of £150,000 in July 2005 to fund the priority outcomes and the infrastructure needed to support and underpin the development of the e-agendas. Therefore, all the agreed projects can be contained within existing budgets.

Legal: None

Risk Management:
The IEG6 report is reporting on the work done to deliver the ODPM National Priorities which the Council agreed in July 2005. The programme is being delivered and risks are being monitored using the OGC's Managing Successful Programmes and Prince2 methodologies in combination with the Capital Programme Monitoring Office (CPMO) system.

Social Inclusion and Diversity:
The Race Relations (Amendment) Act 2000 places a requirement on local authorities to make an assessment of the impact of new and revised policies in terms of race equality. Existing policies have already been subjected to impact assessments. This Authority has adopted an approach of extending the impact to cover gender, disability, sexuality, faith, age and community cohesion.

A Policy Proofing process has been introduced to assess such impacts and the outcome insofar as this report is concerned is that many of the projects are aimed at including socially excluded groups by delivering services in a more customer-centric way (eg more access channels - more services and information available via the Internet, more capability to deliver services in people's homes, better systems to share information and service delivery with partners).

Crime and Disorder:
Section 17 of the Crime and Disorder Act 1998 places a responsibility on local authorities to consider the crime and disorder implications of any proposals. In relation to this report, there are projects aimed to deliver better cooperation with Local Authority and

Youth Justice Agencies to co-ordinate the secure sending, sharing of and access to information in support of crime reduction initiatives in partnership with the local community.

Recommendations

The Executive is recommended to authorise the Corporate Director of Resources to approve and submit the Council's IEG6 statement to the ODPM by 10 April 2006.

Reasons:

To deliver the ODPM's eGov Priority Service Outcomes

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1. Background

1.1   On 29 April 2004, the ODPM published a list of Priority Service Outcomes(PSOs) which formed the basis for eligibility to IEG funding in 2004 / 2005 and 2005 / 2006 totalling £500,000 (£350,000 and £150,000 respectively). Barking and Dagenham is targeted to achieving the Required and Good outcomes.

1.2   The Priority Service Outcomes cover the following priority services: Schools; Community Information; Democratic Renewal; Local Environment; e-Procurement; Payments; Libraries, Sport and Leisure; Transport; Benefits; Support for Vulnerable People; Supporting New Ways of Working; Accessibility of Services; High Take-up of Web-Based Transactional Services; Making it easy for citizens to do business with the Council.

1.3   In addition to the Priority Service Outcomes, a major ODPM target was to deliver BVPI157 at 100%. This target was achieved in December 2005, within the ODPM's deadline.

2. Proposals

2.1   Due to the tight deadlines and because we will be working hard on delivering the Priorities Service Outcomes right up to the ODPM deadline, the Executive are being asked to give the Corporate Director of Resources delegated authority to approve the IEG6 statement, in consultation with the lead member for Customer First, prior to submission to the ODPM.

2.2   An e-government programme was established by the Council's e-Government Team to deliver the priority outcomes and improve access to information and services based on IEG 4 priority outcomes. Departmental Information Management and Technology Managers have been working and will continue to work with departments to establish, determine, drive forward and implement the priority outcomes in line with both corporate and departmental priorities and business

needs. This will ensure the programme is managed, reviewed, monitored and evaluated across the Council.

2.3   The £350,000 from IEG3 was allocated in 2004/5 to fund some of the priority outcomes with further funding of £150,000 in July 2005 to fund the priority outcomes and the infrastructure needed to support and underpin the development of the e-agendas.

2.4   LBBD is using the Office of Government Commerce's (OGC) Managing Successful Programmes (MSP) methodology to deliver the priority Outcomes. This breaks the various Outcomes into traunches which can then be managed. The individual Outcomes are being managed as projects using the OGC's Prince2 Project Management Methodology.

2.5   Many of the "required" PSOs have been delivered by the ODPM's December deadline. We are working to deliver the "Good" PSOs by the end of March 2006. Beyond March, we will be building on the work done to date to expand the services covered and to enhance the capability of those services already covered. Examples of ongoing work are; e-enabling the cemeteries system; a facility to enable our users to book sports facilities by phone; wireless facilities in the Council Chambers & meeting rooms to enable more flexible working; and the creation of hot-desk areas in the Civic and Town Hall to enable more flexible working. This list will be enhanced and expanded as opportunities arise.

3.   **Consultation**
The following people have been consulted in this Report.

- Lead Member, Councillor M McCarthy
- Solicitor to the Council
- Departmental Head of Finance
- Corporate Director of Resources

Background Papers

- IEG5 Statement